

# welcome to indulge apartments

We would like to extend you a warm welcome to Indulge Apartments and we wish you a relaxed, comfortable and enjoyable stay with us.

Indulge Apartments prides itself on offering stylish, contemporary accommodation in various locations for your pleasure and enjoyment and we like to compliment that with our hospitality and friendly service. This is our daily commitment to you, our guest.

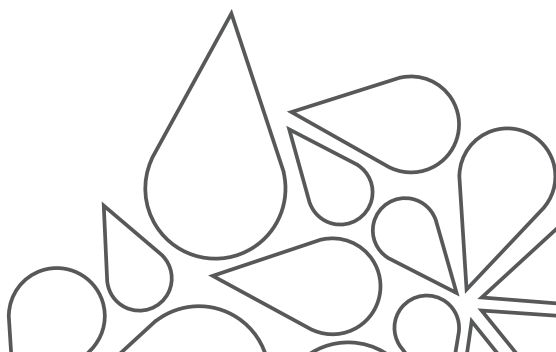
The Mildura region is sure to overwhelm your senses. You will notice how the sky is vast, the earth rich, the climate intoxicating and the food and wine abundant. Mildura is here because of the river. Australia's greatest river, the Murray, is the life-blood of the region. The majestic Murray winds its way through the region, creating and bringing forth a rich diversity of surroundings and culture. We encourage our guests (if time permits) to take a relaxing stroll along the river front on Hugh King Drive, experience our local award winning wines and enjoy bountiful local produce in the comfort of your luxurious apartment or indulge in Mildura's Feast Street (Langtree Avenue, between Seventh and Eighth Streets).

Inside this directory you will find a guide to the services, including internet as well as other useful information.

We hope you enjoy our majestic Mildura as much as we do and we look forward to accommodating you again on your next visit.

Yours sincerely,

Simon and Sarah Cox



# contacts



# contacts

## **Reception (from 8.30am to 8.30pm)**

1300 539 559

## **Police, Country Fire Authority, Ambulance**

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## **Tristar Medical Centre**

5022 9247 – (Ontario Clinic) 7 days – 239-241 Thirteenth Street, Mildura

5023 1200 – (Langtree Clinic) 7 days – 87-89 Langtree Avenue, Mildura

## **Hospitals**

5022 3333 – Mildura Base Hospital – Ontario Avenue, Mildura (near corner Thirteenth Street)

5022 2611 – Mildura Private Hospital – 220-228 Thirteenth Street, Mildura

## **Mildura Taxis**

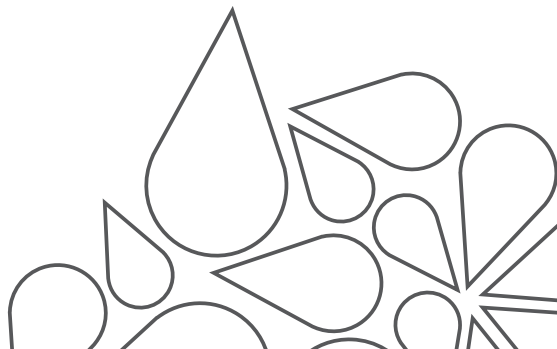
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## **Mildura Visitor Information and Booking Centre**

5018 8380

## **Baby Sitting Service**

Joy Bell – 0407 629 617



apartment facilities



# apartment facilities

## **Air Conditioning and Heating**

All apartments are equipped with individual remote controlled units, allowing you to adjust the heating or cooling to your preference it is recommended that you set your unit at 22°C on warm days.

## **Internet and Email Access**

The apartment offers Wi-Fi internet access free of charge within reason (excess usage will be charged to the guest). Please refer to your access instructions for your Wi-Fi code.

## **Hairdryer**

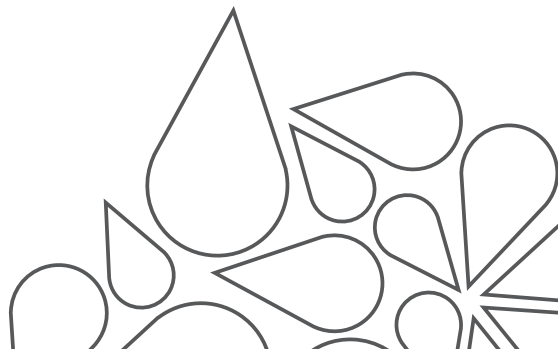
Hairdryers are provided in your apartment for guest convenience.

## **Iron and Ironing Board**

All apartments are equipped with an iron and ironing board for guest convenience.

## **Keys/Key Tags**

A reminder to please take care of your apartment keys/tags/swipe tag, as a replacement fee will be charged and locks will need to be changed at the registered guest's expense.



**Mini Bar**

Mini bar items are located in some apartments for your convenience. Your Mini Bar items can be replenished daily upon request and usage will be charged to your credit card upon your departure and a receipt will be emailed on request.

**Television**

All local single and high definition television free to air channels are available in your apartment.

**Laundry Facilities**

A washing machine and dryer is located in the guest laundry for your convenience; please follow machine instructions for use. A laundry hamper and complimentary sachet of laundry liquid is provided in your apartment (there are no laundry facilities available for the Langtree Studio apartments).

**Parking**

Allocated car parks are available for your convenience; For all Indulge Apartments – CBD, Ontario and The Urban Collection property guests, your Parking Permit must be displayed in your window in ALL car parks for untimed car parking. Failure to display your parking permit may result in a large Council fine (Indulge Apartments accepts no responsibility for fines incurred). Management advises that guests park their vehicles at their own risk.

services



## services

### **Apartment Servicing**

Apartments will receive a light service daily (except on Easter Sunday and Christmas Day).

### **Restaurant Charge Backs**

For your convenience you may choose to dine at any of the following restaurants and charge your meal back to your accommodation account or simply take advantage of the exclusive offer by presenting your Indulge Apartments key tag.

### **Stefano's Cafe**

27 Deakin Avenue, Mildura

Telephone 5021 3627

Room Chargebacks are not available – exclusive offer of 10% discount by presenting your Indulge Apartments key tag.

### **Stefano's Restaurant**

Langtree Avenue, Mildura

Telephone 5022 0881

### **Pizza Café**

18 Langtree Avenue, Mildura

Telephone 5022 2223

### **The Bistro**

Corner Langtree Avenue and Seventh Street, Mildura

Telephone 5022 2250

### **The Spanish Grill**

Corner Langtree Avenue and Seventh Street, Mildura

Telephone 5022 2250

### **Trentham Restaurant – Trentham Estate Winery**

Sturt Highway, Trentham Cliffs

Telephone 5024 8888



### **Check Out**

Please vacate your apartment by 10am on day of departure and return your keys to the key safe/return box as per your access instructions before leaving the premises. If you wish to extend your stay or depart later than 10am, please contact Management by night prior to check out and we will endeavor to accommodate your request. Unauthorised late check outs will attract a late penalty fee as housekeeping will be delayed.

### **Settlement of Accounts**

The account will be settled the day after guests' departure. Any additional charges will be charged to the valid credit card or deducted from the bond (if total is greater than bond amount an account will be sent out).

Please note for all restaurant charge backs will incur a 3.5% administration fee to cover related charges.

### **Airline Confirmation**

The following numbers are for your reference:

Qantaslink – 13 13 13

Regional Express – 13 17 13

Virgin Airlines – 13 67 89

### **Car Hire**

Hertz Car Rentals

Telephone 5022 1411

Exclusive offer 10% discount on the hire fees, plus free upgrades when available and extra free KMs.

### **Day Tours**

Visitor Information Centre

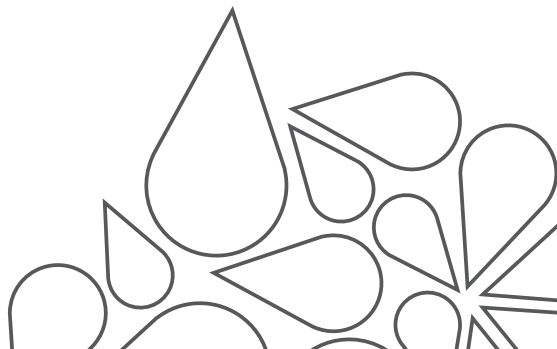
Telephone 5018 8380

### **Discover Mildura**

[www.discovermildura.com.au](http://www.discovermildura.com.au)

Telephone 5024 7448

Mobile 0419 127 995



**Flowers**

Nean's Florist

Telephone 5021 1868

**Massage**

Endota Spa Mildura

Telephone 5021 2007

10% discount off first Endota treatment

Joan Fletcher Mobile Massage Therapist

Telephone 0427 274 270

**Gym**

Anytime Fitness Mildura

Visit [www.anytimefitness.com.au](http://www.anytimefitness.com.au)

50 Lime Avenue, Mildura

Telephone 5023 5614

Exclusive offer for Indulge guests (refer to Indulge website).

Club Aquarius Gym's

Telephone 5023 2280

47 Seventh Street (Corner King Avenue), Mildura

735-737 Fifteenth Street, Mildura

Visit [www.clubaquarius.com.au](http://www.clubaquarius.com.au)

Opened 24 hours a day

in case of emergency



# in case of emergency

## ***Fire Protection***

Fire protection systems have been installed in all public areas and guest apartments in accordance with relevant building codes. All areas are fitted with smoke detectors.

## **No Smoking**

For all guests' convenience, Indulge Apartments has a strict non smoking policy. A penalty fee of up to \$500 applies to those not observing this policy.

## **Upon Arrival**

Please familiarise yourself with the floor plans located in your apartment. Establish the route towards the closest fire exit which you would take in the case of an emergency. Note the number of doors between you and the fire exit. Locate and confirm the position of the extinguishers on your floor.

## **Fire Evacuation**

If an evacuation is required and you are in your apartment:

- Upon hearing the safety alarm, take your key/door tag with you, you may need it to gain access later if smoke or fire blocks your way.
- Test the door to the hall way and feel if it is warm or cool. If it is cool, open the door slowly. Close the door quickly if there is fire or thick smoke in the corridor.
- If the corridor is clear of heavy smoke or fire, make your way to the nearest exit.
- If the hallway is smoky or dark, stay close to the walls as you approach the fire exit.
- Keep low to the floor.
- Check the exit door for heat prior to opening it.
- (Where stairwell applies to property) – If the stairwell is safe, then exit down to the street level.
- For properties with a lift... DO NOT use the lift for safety reasons.
- All guests are to assemble in the Indulge Apartments assembly area as displayed on the evacuation plans displayed in your apartment. We ask that you wait patiently and calmly until further information is provided by emergency personnel.

# terms & conditions



## terms & conditions

Please read our terms and conditions carefully as you are bound by these when staying at Indulge Apartments properties.

To view our Terms and Conditions please log on to:  
[www.indulgeapartments.com.au/terms](http://www.indulgeapartments.com.au/terms)



mildura city scape



# mildura city scape

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Mildura is here because of the river. Australia's greatest river, the Murray, is the life-blood of the region. The majestic Murray winds its way through the region, creating and bringing forth a rich diversity of surroundings and culture.

Mildura sits on the border of the States of Victoria and New South Wales and only a short distance from the South Australian Border. Getting to Mildura from Sydney, Melbourne, Adelaide and Canberra is easy and the networks of major routes create a fascinating journey, one that is richly rewarded when you arrive.

We invite you to discover the real Mildura. A vast palette that stretches across the landscape – lush green farmland, shimmering salt pans, raw desert plains and towering bushland. Mildura, with its many historical references to the life and times of our early settlers, also incorporates a widely recognised calendar of events and festivals to be enjoyed by all.

Time is the greatest feature of a Mildura holiday – consume leisurely, rest luxuriously, participate unhurriedly and discover gradually.

For more information, please visit [www.visitmildura.com.au](http://www.visitmildura.com.au)

## **Mildura Events Calendar**

Mildura is an extraordinary mix of abundance and stunning vast spaces. Its climate, often described as Mediterranean, is perfect for all pastimes. Get in the swing on a lush riverside golf course or at the exclusive Mildura Golf Resort, drop a line, paddle a canoe, dine out in style, or take a front-row seat at one of the more than 300 Community, Regional, State, National and International Festivals and Events our Region holds each year. Mildura is a key Event location in Australia, hosting a colourful and active year round Calendar of Events. In every month of the year you will find that there is a Festival or Celebration adding even more colour and life to the Region.

The following are annual events with further information available on [www.mildura.vic.gov.au](http://www.mildura.vic.gov.au)